

## **Cancellation conditions - Villa "Terre de Lumière"**

- The customer may cancel his reservation free of charge up to 60 days before arrival.
- The customer will be reimbursed up to 50% of the total amount of the reservation if he cancels between the 59th and the 30th day before arrival.
- If canceled less than 29 days before arrival until the first day of booking, the customer is not entitled to a refund.
- In the event of a disaster making rental impossible or prohibited, or in the event of a new serious illness or the death of a loved one (spouse / wife-parent-child-brother-sister) and on presentation of legal proof, the lessee will receive a credit note of an amount equivalent to that of the reservation and valid for one year.
- If the customer does not show up at the establishment within 24 hours from the first day of the reservation, he loses all right of reimbursement and the reservation is considered canceled.
- If the owner should cancel the reservation, the customer will be notified as soon as possible and will receive all amounts paid.